# GOVERNMENT OF INDIA
# RAILWAYS
# LOK SABHA

UNSTARRED QUESTION NO:2267
ANSWERED ON:22.07.2004
PENDING CASES BEFORE RAILWAY CLAIMS TRIBUNAL
Athawale Shri Ramdas;Rajendran Shri P.

**Will the Minister of RAILWAYS be pleased to state:**

(a)the number of benches of Railway Claims Tribunal, location-wise;

(b)the number of cases disposed off by the Railway Claims Tribunal alongwith the total amount paid by the tribunal during each of the last three years, till date;

(c)the number of cases pending before the Railway Claims Tribunal, till date;

(d)the time since when these cases are pending and the reasons for delay in disposal of such cases;

(e)the average time taken in the disposal of such cases in general;

(f)the steps taken by the Government for the speedy disposal of the claim petitions before the tribunal;

(g)whether the Government propose to open some more benches of claim tribunal in the country particularly in Quilon, Kerala for speedy disposal of pending cases; and

(h)if so, the details thereof, location-wise?

## Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS( SHRI R. VELU )

(a)Railway Claims Tribunal (RCT) is having 21 Benches at 18 locations.

1. Delhi# ,
2. Chandigarh,
3. Lucknow,
4. Ghaziabad,
5. Gorakhpur,
6. Kolkata##,
7. Patna,
8. Guwahati,
9. Bhubaneswar,
10. Bombay,
11. Bhopal,
12. Ahmedasbad,
13. Jaipur,
14. Nagpur,
15. Chennai,
16. Secunderabad,
17. Ernakulam,
18. Bangalore

# two
## three

(b) Years No. of cases disposed Amount decreed (Rs.)

| | | |
|---|---|---|
| 2001-2002 | 9952 | 34.06 Cr. |
| 2002-2003 | 10496 | 45.06 Cr. |
| 2003-2004 | 8785 | 37.58 Cr |
| 2004-2005 (upto 1-7-04) | 1783 | 5.33 Cr. |

(c) 24,566 as on 01-07-2004.

(d) Age-wise pendency of claim cases

| Less than 1 Yr.old | 1 Yr. old | 2 Yrs. old | 3 Yrs. old | 4 Yrs. old | 5 Yrs.old and above5 yrs. |
|---|---|---|---|---|---|
| 7358 | 5880 | 3190 | 2300 | 1609 | 4229 |

The main reasons for delay in settlement of cases are as under :-

(i) Vacancies of Members from time to time.

(ii)Non-availability of heirship title with the claimants.

(iii)Adjournment sought by the applicant/ their counsel for producing their witnesses other evidence.

(iv)Transfer of claims cases from one Bench to the other, sought by the claimants.

(e)During 2003-04 average time taken for disposal of claims is as under. Goods − 687 days, Refund − 669 days, Train Accidents-417 days and Untoward Incidents−757 days.

(f)(a)Facility for the claimant to file the claim for accident cases at a place where the claimant normally resides, originating station, destination station as against only at place of occurrence earlier.

(b)Number of adjournments in each case restricted to three.

(c)RCT to pronounce an order within 21 days after the date of final hearing.

(d)An accident cell is set up under the Chief Claims Officer at all Zonal Railways to monitor quick disposal of accident claims cases.

(e)Single window clearance for major commodities for expeditious settlement of claims cases.

(f)Target time is laid down for claims settlement of different commodities and efforts made to process the cases within the time frame.

(g) Regular meetings held with important customers for finalizing their claims.

(g) No, Sir. In Kerala State one bench is already functioning at Ernakulam.

(h) Does not arise.